

Mycronic Group Quality and Environmental Policy

Customer centricity is at the heart of our activities. Customer satisfaction is crucial for the commercial success and the future of our company.

We will achieve superior customer experience by:

- Creating value in a responsible way and providing innovative high quality and sustainable offerings to the electronics industry
- Understanding, addressing and striving to exceed the requirements and expectations of our stakeholders
- · Complying with legal requirements and applicable standards
- Using a risk-based approach to efficiently respond to challenges and opportunities
- Increasing the awareness of our Management System
- Designing our products and services for increased energy and resource efficiency throughout their lifecycle
- Avoiding hazardous substances in all our business activities
- Taking actions to reduce the impact on the environment
- Enhancing our environmental and quality performance by continuously improving our products, services and management system to best practice with focus on active leadership and contribution from our employees

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